



Director of Resident Care

Yee Hong Centre for Geriatric Care

Organization Background:

Yee Hong Centre for Geriatric Care (Yee Hong) is a recognized leader in senior care, dedicated to providing exceptional, culturally inclusive services that enhance the well-being of older adults. With a strong reputation for excellence in long-term care, community programs, and aging-in-place initiatives, Yee Hong is committed to supporting seniors in living with dignity, independence, and the best possible quality of life. At the core of its mission is a focus on compassionate, person-centered care tailored to the unique needs of diverse communities.

Yee Hong is one of the foremost providers of culturally appropriate senior care in the country, delivering high-quality resident experience and care to Chinese and other Asian seniors since 1994. The organization operates 805 long-term care beds and 308 seniors' apartment units, with an additional 224 long-term care beds opening in a new home by June 2026. In addition, Yee Hong offers four campuses of managed care, a hospice residence, and a wide range of community-based senior and caregiver support services. Through this comprehensive network, the organization serves more than 15,000 individuals annually across the Greater Toronto Area.

Position Summary:

In consultation with the Executive Director, plans and develops a high quality nursing care service that complies with relevant government legislations, policies and standards, and reflects the organization's vision, strategic direction and resident centred approach.

Responsibilities:

- Plans and develops high quality nursing and therapy services, and has overall supervision of nursing and restorative care activities
- Develops and implements an effective internal budgeting, expenditure and inventory control system for the department. Ensures efficient and responsible use of resources
- Ensures adequate staffing to meet the needs of the Nursing Department; Hires appropriate staff to complement the team, and coaches, develops, monitors and evaluates staff to ensure an agile, effective, efficient and engaged team
- Oversees orientation and in-service training programs for the professional and non-professional nursing staff, and performs other staff development functions as required
- Receives and reviews all applications for admission of residents into the LTC home and supervises transfers and discharges of residents

- Promotes a caring environment which is conducive to the provision and practice of therapeutically effective nursing care
- Follows up on resident concerns and advocates on resident's behalf for the promotion of optimal health and independence
- Develops and implements effective risk management and quality improvement programs, including infection control, occupational health and safety, incidents and falls, etc.
- Ensures up-to-date information on residents profile and statistics, and provides timely report to the Executive Director and liaise with the Ministry of Health on relevant issues
- Works with and regularly communicates with attending physicians, pharmacists, laboratories, agencies and hospitals and related disciplines to ensure timely and appropriate delivery of services to residents
- Provides leadership and acts as Chair to the Professional Advisory Committee, Registered Nursing Staff Meeting and Nursing Departmental Meeting
- Ensures coordination of resident care with different services, including food services, activation, social work, environmental and rehabilitation services
- Participates in interagency coalition meetings and activities as deemed appropriate by the Executive Director
- Ensures the appropriate supply and control of all pharmaceutical supplies
- Develops, updates, communicates and implements policies and procedures relating to nursing and resident care and health and safety issue
- Assists the Executive Director in the general administration of the LTC Home
- Keeps up-to-date with developments and best practices in the field
- Other duties as assigned

Qualifications:

- Registered Nurse with current Certificate of Competence from the College of Nurses of Ontario; Bachelor's degree in Nursing; or an equivalent combination of education and experience
- Minimum 5 years nursing experience, including 1 year experience in Geriatrics, Rehabilitation and Long Term Care Nursing, and at least 3 years of experience as an RN in a managerial or supervisory capacity in a health care setting, preferably in long term care
- Current CPR Certificate
- Strong leadership abilities. Ability to be flexible and agile and be a change leader in a highly demanding environment
- Ability to build, manage and coach an effective, engaged, and high functioning team
- Excellent conflict resolution and negotiation skills. Strong presentation skills
- Superb customer service skills
- Computer literacy required
- Experience with preparing and monitoring financial budgets.
- Satisfactory Police Vulnerable Sector Screen result
- Ability to communicate in Chinese, an asset.

Physical Demands/Working Conditions:

- Occasional travel with the Greater Toronto Area

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Job. Ref. No.: JR1955

Status: Full Time

Candidates are encouraged to visit Yee Hong's website (www.yeehong.com) for further information about the organization.

To Apply:

Interested applicants may apply directly online at
<https://www.yeehong.com/centre/careers/>

Please apply before June 22, 2026.

Note:

Yee Hong is an equal opportunity employer committed to an inclusive, barrier-free recruitment and selection process. Requests for accommodation can be made at any stage of the recruitment process providing the applicant has met the bona-fide requirements for the open position. If contacted for this employment opportunity, please advise if you require any accommodation.

Successful applicants must provide a recent satisfactory vulnerable sector police reference check and medical clearance certificate

We thank all applicants for their interest, however, only those selected for further consideration will be contacted.